



As your healthcare partner and a provider, we want you to know that safety and prevention is our top priority in regard to COVID-19 (aka Coronavirus). Amidst this pandemic, American Addiction Centers (AAC) – The Oxford Treatment Center remains committed to serving individuals struggling with the disease of addiction and ensuring patients continue to receive quality life-saving care for the treatment of substance abuse.

We are closely monitoring updates on the spread of the virus, following the CDC and World Health Organization’s recommendations, and taking as many proactive actions as possible to protect our current and future patients and staff. We are closely monitoring the Mississippi State Department of Health for news and updates as well for specifics related to COVID-19 and developments within the state of Mississippi.

Our approach:

1. AAC screens all patients prior to admission to determine:
  - personal symptoms of COVID-19,
  - personal travel history outside of the US within the last 14 days,
  - potential contact with someone who has traveled outside of the US within the last 14 days,
  - potential contact persons diagnosed or displaying symptoms of COVID-19.
2. Any staff member who has traveled to areas of concern, has been in contact with someone in these areas, or has been in direct contact with someone diagnosed with COVID-19 is asked to follow the U.S. Centers for Disease Control and Prevention guidelines, which dictates 14 days of incubation with no symptoms from the time of contact.
3. At the facility level, we are maintaining our already stringent cleaning and disinfecting processes throughout the day along with scheduled deep cleanings and encouraging staff and patients to wash hands regularly and avoid skin to skin contact. We are also closely monitoring the health of our patients.
4. All staff with patient and referral contact have been instructed to remain compliant with strict hand hygiene and health safety guidelines as provided by the CDC and WHO and are under advisement to self-quarantine if they are unwell.
5. Until further notice all visitation and the family program is cancelled.
6. Visitors to and from campus will be limited as a means to prevent unnecessary exposure to the patients currently receiving treatment.
7. Off campus meetings, travel away from the campus, and attendance to NA and AA will be limited to decrease the exposure of patients to potential community members who may have been exposed to COVID-19.
8. We encourage patients and families to continue communication through cell phones, virtual means and with the assigned primary therapist following the current policy and procedure.

As information on the coronavirus continues to evolve, we are examining our procedures closely and updating our procedures and policies as necessary. Information is being reviewed daily and updates and changes will be made continually through this process. We look forward to continuing to work with you to provide critical addiction care to patients and families during this time.

Sincerely,  
R. Stephen Pannel – Medical Director  
The Oxford Treatment Center

Last updated: 3/18/2020